

Clear Priorities & Trade-offs

The most sophisticated analysis becomes theater when priorities are fuzzy. Executive teams routinely ask for “growth *and* margins,” “speed *and* safety,” “innovation *and* risk control”—but until you make the **trade-offs** explicit, models will politely confirm whatever each sponsor already believes. This paper shows how to turn purpose into **measurable value**, set **guardrails** that reflect non-negotiables, and choose across **multiple objectives** without pretending you can maximize everything. It builds on earlier pieces in this series: once you’ve **framed the right question**, generated **real alternatives**, and assembled **relevant, reliable information**, **Clear Priorities & Trade-offs** makes your priorities operational so downstream reasoning and commitment actually stick.^{1,2,3}

The theory in brief (why priorities and trade-offs determine strategy)

Great strategies don’t start by comparing the options on the table; they start by asking **what we value** and how we will recognize it when we see it. That is the core of **Value-Focused Thinking (VFT)**: articulate a small set of **fundamental objectives** (ends), distinguish them from **means objectives** (how we get there), and express each in an **attribute**—a clear, observable scale that captures the intent (e.g., “serious safety incidents per million hours,” “12-month retention”). A good objectives hierarchy is **complete but concise**, and good attributes are **unambiguous, controllable, and practical** to monitor.⁴

Once objectives are measurable, executives face the “apples vs. oranges” problem—growth versus margins, speed versus quality. Decision analysis resolves this by translating each attribute to a common **0–100 value scale** (a single-attribute value function) and then **combining** those values using **weights** that reflect strategic priorities. The familiar **additive** form is appropriate when objectives are **preferentially independent**—when your preference on one measure doesn’t depend on the level of another—which is common in top-level strategy work and keeps the logic communicable.^{5,6}

Weights should reflect what **actually moves enterprise value**, not whatever happens to be easy to measure today. **Swing-weighting** makes that explicit: consider the **full-range improvement** on each attribute (from its credible worst to best), rank those “swings,” assign 100 to the top, and ratio-weight the rest. Done well, this anchors priorities in leadership’s **real trade-off judgments**, not in data availability or noise.^{5,6}

Because you can’t maximize everything at once, trade-offs must be expressed in **magnitudes**, not slogans. **Even Swaps** is a practical way to do this: convert a difference on one attribute into an equivalent difference on another until dominated options drop away or the preferred choice

becomes clear. The discipline is to answer “**how much less of A for how much more of B,**” not “which is more important.”⁷

Finally, strategy needs **guardrails as well as goals**. Treat **thresholds** (non-negotiable “musts”) differently from **targets** (aspirations). Thresholds encode values and risk limits and should enter the model as **constraints** or steep **value penalties**; targets pull the system toward excellence. Blurring the two invites **goal displacement** and metric gaming (Goodhart’s Law). Modeling the **value curve** between threshold and target preserves nuance about marginal value across the range and prevents “hitting the number” from distorting outcomes.^{6,8-10}

When leaders make values measurable, trade-offs quantified, and guardrails explicit, three links in the Decision Quality chain tighten at once: **priorities & trade-offs** become auditable, **information** concentrates on a few **swing variables**, and **reasoning** is transparent enough to defend and to implement. The result is **dominance clarity**, **sensitivity insight**, and faster **alignment** on choices that actually reflect the enterprise’s priorities.^{1,5,6}

From theory to practice: six moves to make priorities operational

Each move pairs **Why it works** (theory) with **What good looks like** (executive-ready practice).

A. Build the value hierarchy (ends before means)

Why it works.	What good looks like.
Starting from fundamental objectives prevents existing alternatives from dictating priorities; a concise hierarchy improves coverage and reduces redundancy. ⁴	A one-page Value Map : 5–8 fundamental objectives, each with a plain-English outcome statement and a proposed attribute (unit, direction, feasible best/worst).

B. Make measures operational (attributes you can live with)

Why it works.	What good looks like.
Decision-useful attributes are valid (reflect the intent), clear (unambiguous scoring), and controllable (influenceable by choices). Poor measures invite Goodhart/goal displacement. ^{8,9,10}	An Attribute Sheet per objective: definition; unit/scale; data source & refresh; feasible Best/Worst ; monotonic value direction ; a straw-man value function with 2–3 anchor points.

C. Find the swing variables (and weight them)

Why it works.	What good looks like.
Not all attributes move value equally. Swing-weighting focuses attention on the <i>full feasible improvement</i> (“worst → best”) for each objective, which is what people actually care about when trading off. Use an additive value model when objectives are preferentially independent ; if material interactions exist, document them and test a non-additive form or evaluate policy bundles. ^{5,6}	A Weight Table from swing-weighting: full-range improvements ranked and ratio-scored (top = 100), with brief rationales; Top-3 swing drivers highlighted for focus.

D. Separate thresholds from targets (guardrails vs. goals)

Why it works.	What good looks like.
Thresholds (must-haves) protect viability; targets (nice-to-have levels) guide improvement. Mixing the two invites goal displacement —teams game the proxy rather than increase true value. Modeling thresholds as constraints (or steep penalties) and targets on the value curve keeps incentives aligned. ^{8,9,10}	A Guardrails Panel : for each objective, list the Threshold (walk-away/constraint), Target (aspiration), and a sketch of the value curve (linear/concave/convex). Flag any infeasible options early.

E. Choose with Multi-Criteria Decision Analysis (MCDA)

Why it works.	What good looks like.
MCDA (Multi-Criteria Decision Analysis) makes the trade-offs explicit and repeatable : alternatives are scored on value functions for each objective, combined with the agreed weights to produce a transparent overall value (or EV in money terms when feasible). When weights are contested, Even Swaps clarifies real trade-off magnitudes before finalizing the model. ^{5,6,7}	A Value Scorecard : alternatives × objectives with 0–100 value scores and weights; highlight (i) dominated options, (ii) the swing drivers of the winner, (iii) flip points (where the decision changes), and (iv) the trade-off sentence (“We accept ↓A to gain ↑B because ...”).

F. Encode decision rules & governance (so priorities travel)

Why it works.	What good looks like.
When value logic and guardrails are documented, teams don't re-litigate priorities; they execute within clear rules . ⁶	A two-page Decision Memo : frame; alternatives; Value Map ; Guardrails Panel ; Weight Table ; chosen option with the trade-off sentence ; leading indicators and a review date tied to thresholds.

Evidence note. Organizations that institutionalize explicit objectives, attributes, and documented trade-offs report fewer late-stage reversals and faster alignment in implementation; effects vary by context but are consistently positive when leaders use swing-weights, thresholds, and sensitivity reviews.^{5,6,7}

Practical limitations (and how to work with them)

- **Metric myopia & gaming.** Poor attributes invite Goodhart's Law. *Work with it:* test validity, add **counter-metrics** where gaming risk is high, and use **value curves** (not single hard targets).^{8,9,10}
- **Weight instability & false precision.** Weights can swing with framing; point scores feign accuracy. *Work with it:* record **swing-weight rationales**; show **P10–P50–P90** (10th/50th/90th percentile) ranges on uncertain inputs; run **one-way/tornado** sensitivity; report **flip points** instead of spurious decimals.^{5,6}
- **Threshold confusion.** Teams treat thresholds like soft targets or set "targets" that are actually non-negotiables. *Work with it:* publish a **Guardrails Panel**; make **threshold breaches infeasible** in the model or impose steep penalties; review thresholds annually.^{6,9,10}
- **Stakeholder value conflict.** Competing objectives (e.g., resilience vs. near-term margins) can stalemate. *Work with it:* surface **fundamental vs. means** objectives; use **Even Swaps** to negotiate magnitudes; document the **trade-off sentence** leaders accept.⁷
- **Model overreach.** Additive aggregation can mislead when objectives interact. *Work with it:* check **preferential independence**; when interactions matter, use **non-additive** terms or evaluate **policy bundles** explicitly.^{5,6}

Generative AI as scaffold (not substitute)

Where AI helps. Draft a first-pass **Value Map**; propose **candidate attributes** with feasible ranges; compile **outside-view benchmarks** for thresholds/targets; scan sources for **contradictions**; and produce quick **sensitivity views** that highlight swing drivers (reducing *extraneous* load so humans spend attention on values and judgments).¹¹

Where it does not. Don't outsource **weights, thresholds**, or the final **trade-off sentence**—those are leadership choices. Require **source-tagging** for any benchmark and human validation before adoption.¹¹

Example prompts:

1. **Value Map starter (at kickoff).** “From this strategy brief, list **fundamental objectives** and **means**. Propose **attributes** (unit, direction, feasible best/worst) for each fundamental objective; flag any objective that lacks a measurable attribute.”
2. **Swing-weighting prep (before the executive session).** “Given these attributes/ranges, describe the **full-range swings** and suggest a **ranked swing list** with draft 100-based weights; note where preferential independence may fail.”^{5,6}
3. **Guardrails builder (prior to option scoring).** “For each objective, propose a **Threshold** (walk-away/constraint) and a **Target** (aspiration), sketch the **value curve** shape, and cite one external **benchmark**.”^{8,9,10}
4. **MCDA sensitivity aide (in the decision meeting).** “With these weights/scores, identify **dominated** options, the **top three swing drivers** of the current winner, and the **flip points** that would reverse the choice.”^{5,6}

Bottom Line: Make the trade-off sentence explicit

Clear priorities are the antidote to analysis theater. When an executive team can say, in one sentence, **what it is willing to give up to get what it most wants**, strategy becomes operational: alternatives are scored on what truly matters; thresholds prevent accidental value violations; and the choice can be defended—and executed. As value theorists remind us, important decisions necessarily span multiple objectives; you **accept less on some to achieve more on others**. The craft is to decide **how much less for how much more**, write it down, and lead accordingly.^{5,6,7}

Exhibit: Value Architecture Canvas (one-page)

Use when evaluating alternatives against multiple objectives; complete during option scoring to make weights, thresholds, and trade-offs explicit before commitment.

Value Architecture Canvas

Decision: _____

☐ Type 1 ☐ Type 2 Date: _____ Owner: _____ Version: _____

PURPOSE: Make priorities operational by building value hierarchy, setting guardrails, and making trade-offs explicit. Use when evaluating alternatives against multiple objectives; complete during option scoring.

① FUNDAMENTAL OBJECTIVES & WEIGHTS

#	OBJECTIVE	MEASURE (unit, direction)	WEIGHT
1			
2			
3			
4			
5			

② THRESHOLDS VS. TARGETS

THRESHOLDS

Must-haves / Walk-away constraints

TARGETS

Aspirations / Excellence goals

③ TRADEOFF STATEMENT OFF STATEMENT

④ SENSITIVITY & DECISION RULES

Top 3 Swing Drivers

Key Flip Points

Review Trigger

References

1. Spetzler, C., Winter, H., & Meyer, J. (2016). *Decision Quality: Value Creation from Better Business Decisions*. Wiley.
2. Keeney, R. L. (1992). *Value-Focused Thinking: A Path to Creative Decisionmaking*. Harvard University Press.
3. Parnell, G. S., Bresnick, T. A., Tani, S. N., & Johnson, E. R. (2013). *Handbook of Decision Analysis*. Wiley.
4. Keeney, R. L., & Gregory, R. (2005). Selecting attributes to measure the achievement of objectives. *Operations Research*, 53(1), 1–11.
5. Keeney, R. L., & Raiffa, H. (1976). *Decisions with Multiple Objectives: Preferences and Value Tradeoffs*. Wiley.
6. Belton, V., & Stewart, T. J. (2002). *Multiple Criteria Decision Analysis: An Integrated Approach*. Springer.
7. Hammond, J. S., Keeney, R. L., & Raiffa, H. (1998). Even Swaps: A rational method for making trade-offs. *Harvard Business Review*, 76(2), 137–149.
8. Goodhart, C. A. E. (1975). Problems of monetary management: The UK experience. *Papers in Monetary Economics*, 1, 91–121.
9. Strathern, M. (1997). 'Improving ratings': Audit in the British University system. *European Review*, 5(3), 305–321.
10. March, J. G., & Simon, H. A. (1958). *Organizations*. Wiley.
11. Heath, C., Larrick, R. P., & Wu, G. (1999). Goals as reference points. *Cognitive Psychology*, 38(1), 79–109.